



Activate Palo Alto Networks Trial Licenses  



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*Palo Alto Networks is here to assist you during these unprecedented times, which is why we've pulled out all the stops on offering extended trial license periods for GlobalProtect and others. Learn how to activate your trial license today.*

## Activate Palo Alto Networks Trial Licenses

Activating trial license for a Palo Alto Networks product can be an exciting moment for you and your network. Not only are you starting your journey with the leader in cybersecurity, but you're also taking the next steps toward increasing your security posture.

If you're still interested in learning more about our Next-Generation Firewall, then I have some great news. Palo Alto Networks is hosting a series of **Virtual Ultimate Test Drives for Next-Generation Firewall** where you'll get a guided hands-on experience of our highly automated and natively integrated security platform.

Here are some dates to jot down:

April 6, 2020 1pm - 4pm	April 7, 2020 11am - 2pm	April 8, 2020 3pm - 6pm	April 13, 2020 1pm - 4pm	April 22, 2020 8am - 11am	April 27, 2020 11am - 2pm	April 29, 2020 5pm - 8pm
<u>Amsterdam,</u> <u>Netherlands</u>	<u>Los</u> <u>Angeles,</u> <u>United</u> <u>States</u>	<u>Kolkata,</u> <u>India</u>	<u>Amsterdam,</u> <u>Netherlands</u>	<u>Los Angeles,</u> <u>United</u> <u>States</u>	<u>Singapore,</u> <u>Asia</u>	<u>Singapore,</u> <u>Asia</u>

## What trial licenses are available by Palo Alto Networks?

Trial licenses are available for various threat prevention features, such as: [DNS Security](#), [GlobalProtect](#), [WildFire](#), and [SD-WAN](#). For a current list of available trial licenses, please reach out to your account team.

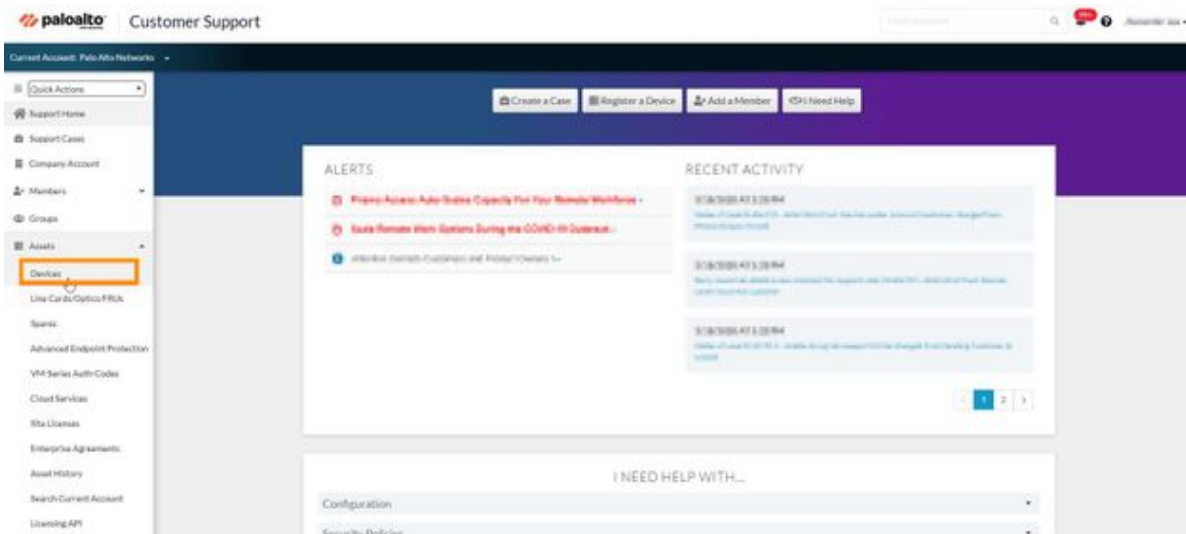
**NOTE:** When activating a purchased license, the trial license for that feature will be overwritten and can no longer be used.

## How do I activate a GlobalProtect Trial License?

We are extending our GlobalProtect Subscription trial to 90-days at no cost, to enable instant remote access capacity on existing infrastructure, available both on Next-Generation Firewall hardware and VM-series for our existing customers.

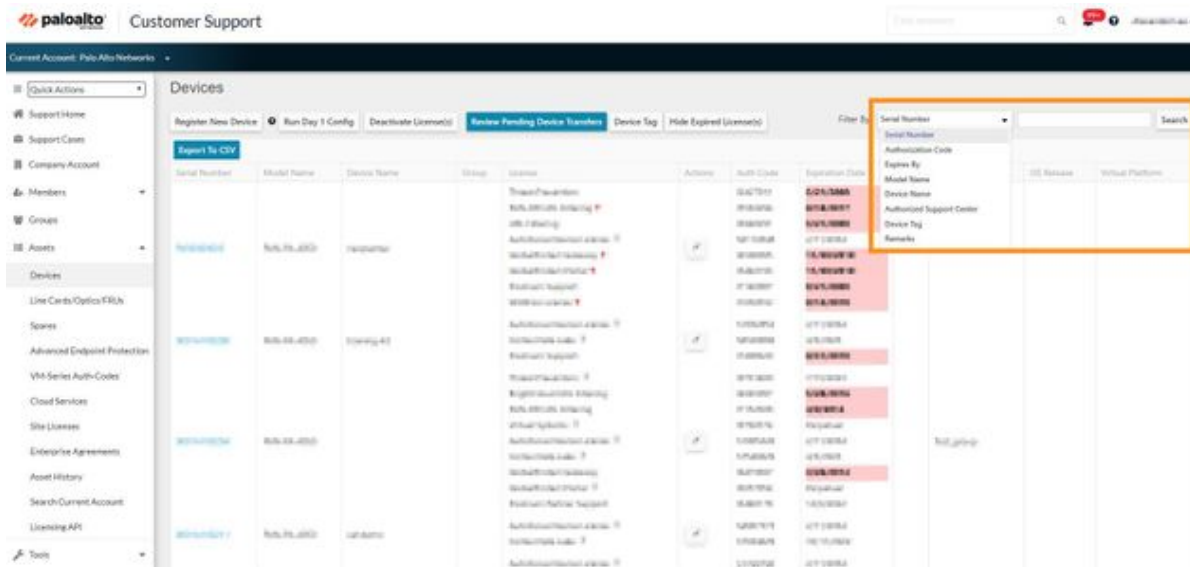
Let's get right into it. Activating a GlobalProtect trial license will require you log in to the [Customer Support Portal](#) (CSP).

Once you're logged in, on the left side, find **Assets > Devices**.



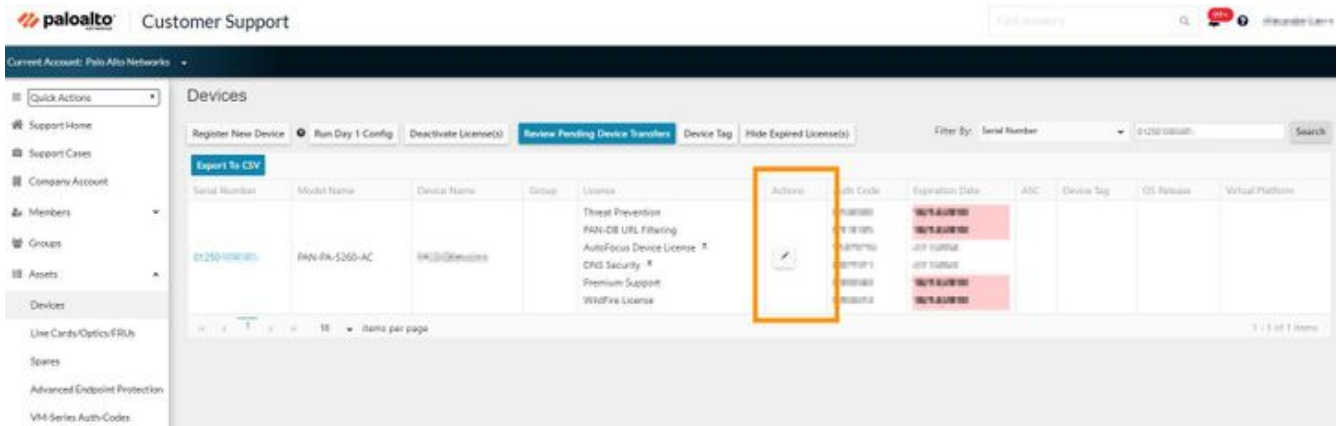
*Customer Support Portal Assets > Devices*

Next, find the device for which you want the trial licenses to be applied. You can either scroll down the list or use the filter option on the top right to search. In our example below, we selected the serial number.



*Customer Support Portal Filter By Serial Number*

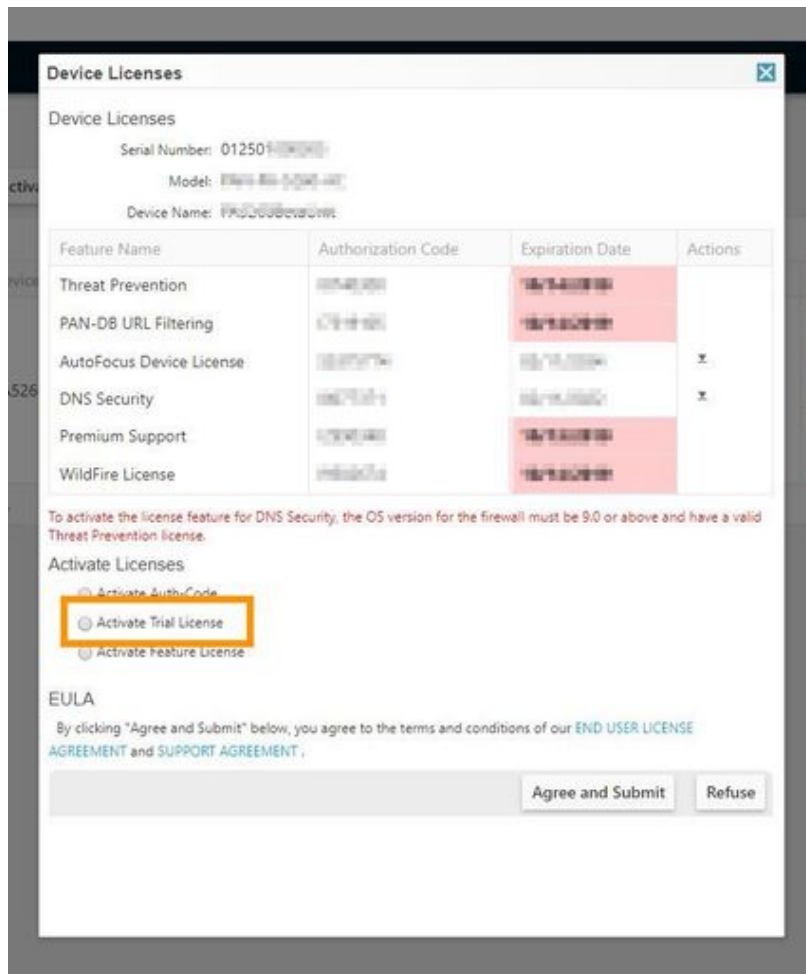
Once you find the correct device, click the Pencil icon in the Action column.



Customer Support Portal Device Action

A pop-up window will appear that will show your Device Licenses.

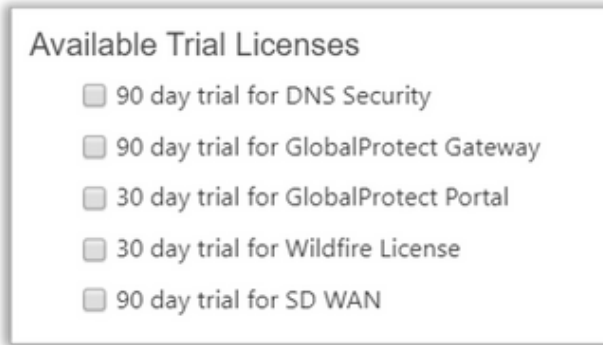
Find the section marked **Activate Licenses** and select **Activate Trial License**.



Activate Trial Licenses

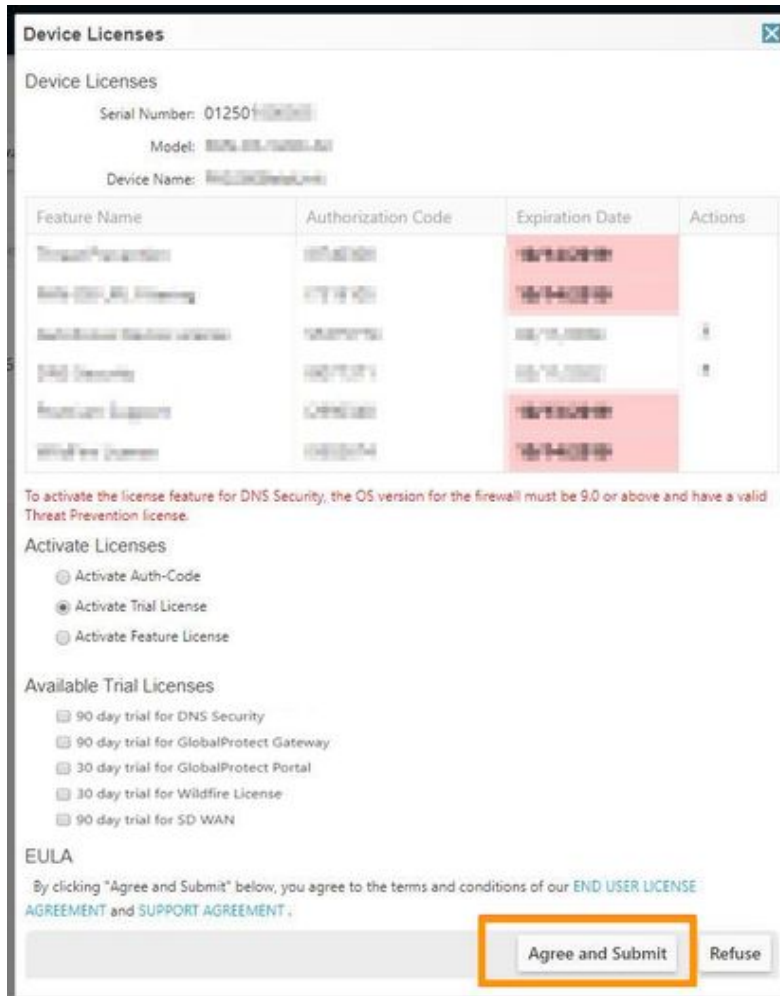
Next, you'll see the Available Trial Licenses appear. Select the desired licenses.

**NOTE:** The screenshot below is solely for example purposes and may not accurately represent the trial licenses available on your device.



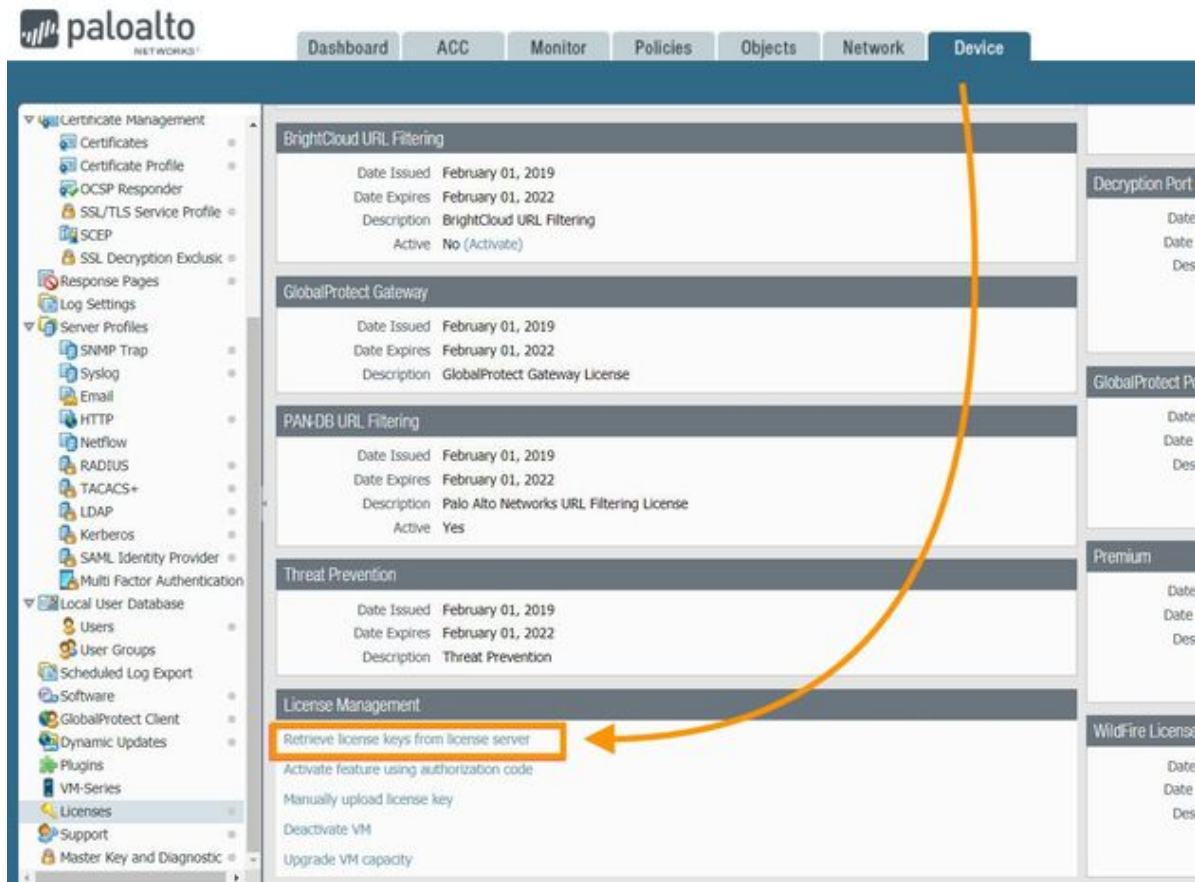
Available Trial Licenses Sample

After you select the trial license you need, be sure to read through the EULA and Support Agreement and click **Agree and Submit** when you're ready.



Device Licenses EULA Support Agreement

Finally, you will need to retrieve the license keys on the device with the trial licenses applied. From your web interface, select the Device tab, scroll to the section labeled “License Management,” and click “Retrieve license keys from license server.”



Web Interface - Device Tab License Management



License Management - Retrieve

## Additional Information

[How to Activate Trial Licenses - Knowledge Base](#)

[About GlobalProtect Licenses](#)

[GlobalProtect Visibility, Troubleshooting and Reporting Enhancements](#)

[Secure Your Remote Workforce](#)

## GlobalProtect Resources in COVID-19 Response Center

**Thanks** for taking time to read the blog.

If you enjoyed this, please hit the **Like (thumbs up)** button, don't forget to **subscribe** to the **LIVEcommunity Blog**.

As always, we welcome all comments and feedback in the comments section below.

Stay Safe!

Ploera Out!

Tags: dns globalprotect SD-WAN threat prevention Trial License wildfire

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### Comments



Burhanafриди603 L0 Member

2 Weeks Ago

I have deleted my VM and didnt deactivate my license, Could you please tell me how can i remove the registered VM in my Account.

TThanks