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| | Ploera Community Team Member | 3 Weeks Ago |

Get To Know Your Customers Day 🔗 🖼 ▶

Get To Know Your Customers Day

What is Get To Know Your Customers Day?

Get To Know Your Customer Day is a day marked on every quarter that reminds businesses to take some time to acknowledge and engage with their most valuable priority—their customers. Our customers are the people who make LIVEcommunity what it is today, we want to take a brief moment out of the day to say **Thank You**!

From all of us, thank you for being a customer of Palo Alto Networks and thank you for trusting us to be your cybersecurity partner of choice!

We understand how much many of you have been impacted by the <u>COVID-19 pandemic</u> and shelter-in-place orders that were issued around the world. For many of you, it has been a challenging time that has disrupted in your normal work habits, causing you to balance family life with work life. You can trust me when I say that we are in this together.

On the LIVEcommunity, we've been doing our best to remain persistent with our mission in meeting you where you are and providing the necessary avenues to the resources you need, the <u>experts</u> who know the answers to your questions, and the areas where you can find <u>tutorials and learn more</u> about Palo Alto Networks products and updates.

How Can You Help?

You can help us by providing feedback about your experience.

- How has your experience been with Palo Alto Networks?
- How has your experience been on LIVEcommunity?
- How has your experience been with our technologies, solutions, and tools?
- How can we help you more?

What are the challenges you face with an increased remote workforce?

Working remotely has quickly become a normal way of daily productivity, and the technology used to secure the enterprise and secure the cloud are all instrumental pieces that can help us all secure the future. However, as change and growth continue to help businesses evolve, your input is vital, and that's exactly why we are so interested in getting to know you.

So let us know how we're doing. Let us know how we can help you more in the future. What works for you and your network? What works for your users? You can even post a picture of what's been keeping you busy!

Send your feedback <u>directly to us</u>, post a comment below, or share in our <u>Community Feedback</u> discussions.

Did you know...

Schlumberger provided us with some excellent feedback and was even willing to help us understand how our work has helped keep their remote workforce secure.

Securing Schlumberger's Remote Workforce

Great Palo Alto Networks Resources

1. **COVID-19 Response Center**

2. **Cyber Elite Program**

3. **General Topics Discussions**

4. **Customer Resources** *(sign-in required)*

5. **Best Practice Assessment Resources**

Thanks for taking time to read this blog.

Don't forget to hit that **Like (thumbs up)** button and don't forget to **subscribe** to the **LIVEcommunity Blog**.

Tags: community   Customer Success   Cyber Elite

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